



Fees & Optional Charges

Environmental Fee

In order to meet the equipment needs of our valued customers, Big Country Rentals & Sales handles potentially hazardous materials like fuel, oil, cleaners, and batteries every day. Making sure those materials do not harm the environment is an important part of our continued efforts to be responsible members of the communities where we work and live. Proper management of these materials and their waste by-products is expensive, but we are committed to protecting the environment and our communities. As a result, Big Country Rentals & Sales spends millions of dollars annually on good practice solutions to prevent impacts to our environment and maintaining compliance with Federal, State and local regulations.

The environmental fee is NOT a government mandated tax or fee. The environmental fee is our fee designed to offset a wide range of environmental expenses (direct and indirect). Expenses may include waste disposal, construction/maintenance of cleaning facilities, acquisition of more fuel-efficient equipment, labor costs, administrative costs, etc. This fee is not designed for any particular purpose or placed in an escrow account. It becomes part of Big Country Rentals & Sales' revenue and is used at our discretion. This fee is added to each piece of rental equipment identified as having a potential for environmental impact.

Without proper management, environmental impacts could occur as a result of cleaning the equipment after each rental, fuel handling, disposal of shop waste, and numerous other routine procedures. To minimize these impacts to the environment, Big Country Rentals & Sales implements procedures including containing our potentially hazardous materials, treating our wash bay run-off/waste, and proper disposal of oil, filters, tires, batteries, and shop waste.

FUEL PAYMENT OPTIONS

Big Country Rentals & Sales allows you to choose how you want to replace the fuel before returning your equipment. For fuel replacement, Big Country Rentals & Sales provides three options: "No Sweat" Fuel Option (Prepay), Pay on Return and Return Full.

PREPAY FUEL OPTION

For your convenience, Big Country Rentals & Sales offers a "No Sweat" Fuel Option (Prepay). The "No Sweat" Fuel Option (Prepay) is a prepay option that permits you to purchase at the time of rental a full tank of fuel at a competitive, self-service per gallon price (posted fuel charge at Big Country Rentals & Sales location). The charge is based on the average fuel tank size for the equipment class. There is no hassle and this option saves time and money. As an added convenience, you can purchase the "No Sweat" Fuel Option (Prepay) at the time of the rental, however, if you decide to return the equipment full of fuel, you will be refunded the exact amount you paid for the "No

Sweat” Fuel Option (Prepay). This way, you can either decide to fill it up or let Big Country Rentals & Sales do it when you return the equipment—it’s your choice.

PAY ON RETURN OPTION

With this option, you can pay the full-service fuel price (posted fuel charge at Big Country Rentals & Sales location) per gallon of fuel used. This is another easy, timesaving option where you only pay for the fuel you use.

RETURN FULL OPTION

The final option is returning the equipment full of fuel. You will be charged the “No Sweat” Fuel Option (Prepay) cost at the time of the rental, but you will receive a refund of the amount you prepaid for fuel when you return the equipment full of fuel.

RENTAL PROTECTION PLAN

The Rental Protection Plan (“RPP”) is NOT an insurance policy. The RPP is an extended rental protection plan, for you or your company, to offset possible damages or theft that may occur during the equipment rental period. While the RPP is completely optional, it is recommended to maximize your total protection while renting equipment. The RPP can also cover gaps in your insurance coverage such as when the loss is within your insurance deductible or when the loss is greater than the deductible, but not large enough to make filing a claim in your best interest. Actual terms of the RPP are outlined in the rental contract.

THEFT PROTECTION

If you purchase the RPP, for equipment stolen, customer is only responsible for 10% of the manufacturer’s suggested list price, up to a maximum of \$500.

In the case of theft of equipment, your responsibility is limited when you have paid for the RPP and comply with the rental contract, including filing a proper police report of the theft within 48-hours of discovery of theft. If the equipment is recovered later, Big Country Rentals & Sales retains ownership. Without the RPP, if equipment is stolen from your job site, you are 100% responsible for replacing the equipment. Even if your insurance covers the stolen equipment, you will likely have to meet your deductible. With the RPP, your maximum responsibility for stolen equipment is 10% of the manufacturer’s suggested list price, up to a maximum of \$500.

DAMAGE PROTECTION (incidental & accidental)

If you purchase the RPP, for the cost of repairs, the customer is only responsible for 10% of the cost of the repairs, up to a maximum of \$500.

The RPP can shield you, as the customer, against unexpected expenses that could result from damage during the use of rental equipment. Typically, insurance does not cover the cost of repair or such repair cost is within your deductible amount.

TIRE PROTECTION

First \$50 of tire puncture repair costs are covered for each occurrence.

RENTAL LIABILITY

Customers are exempt from rental charges on damaged equipment covered by RPP while it is being repaired.

The RPP limits your responsibility for cost of repairs, as well as eliminating your liability for the rental amount normally charged during the period in which the equipment is repaired.

There are limitations to the RPP coverage which are clearly listed on the Rental Contract. Please refer to your contract or ask to speak to a manager if you have questions about the RPP.

BC Staff Signature: _____ Date: _____

Print Name and Position: _____

Client Signature: _____ Date: _____

Print Name and Position: _____